

**For immediate release  
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**Commissioner orders Clearview AI to stop collecting, delete images of British Columbians**

**VICTORIA**— BC Information and Privacy Commissioner Michael McEvoy has ordered Clearview AI to comply with recommendations set out in a [joint investigation](#) published February 3, 2021.

The order follows the company's refusal to comply with recommendations made in the investigation report by the Privacy Commissioner of Canada, the Commission d'accès à l'information du Québec, the Information and Privacy Commissioner for British Columbia, and the Information and Privacy Commissioner of Alberta that found the New-York based technology company violated federal and provincial privacy laws.

The order requires Clearview to comply with the following by January 25, 2022:

- a. Clearview is prohibited from offering its facial recognition services that have been the subject of the investigation, and which utilize the collection, use and disclosure of images and biometric facial arrays collected from individuals in British Columbia without their consent, to clients in British Columbia;
- b. Clearview shall make best efforts to cease the collection, use and disclosure of (i) images and (ii) biometric facial arrays collected from individuals in British Columbia without their consent; and
- c. Clearview shall make best efforts to delete the (i) images and(ii) biometric facial arrays in its possession, which were collected from individuals in British Columbia without their consent.

Order P21-08 is available here: <https://www.oipc.bc.ca/rulings/orders/>

The Order is legally binding, subject only to judicial review; as such no further comments are available.

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