

How to request a review*

In BC, access to information and privacy rights are governed by the *Freedom of Information and Protection of Privacy Act* (FIPPA) and the *Personal Information Protection Act* (PIPA).

If a public body or organization does not respond to your request for records within 30 business days, has denied access to records, or if you disagree with how the records have been severed, you can request a review by the OIPC.

** of a response to an access request*

SUBMIT YOUR REQUEST FOR REVIEW TO THE OIPC

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Submit a written request for review to the OIPC within 30 business days of the public body or organization's response.

In your request for review, include a copy of the original request, the response, and any correspondence that shows you tried to resolve the matter. Include how you believe they did not comply with FIPPA or PIPA.

If you are unable to make a written complaint, you can call (250) 387-5629 for assistance.

WHAT HAPPENS NEXT

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If you were denied access to records, our team will work with the public body or organization to get a response. In other cases, we may assign an investigator to examine the disputed records and the public body or organization's reason for denying access.

If the matter cannot be resolved, it may be referred to our adjudication division and proceed to a written inquiry, which could result in a legally binding order.